

## Desktop Call Recording Solution for Nortel Digital Telephones

The 4102 Digital AuxBox is a professional quality desktop call recording solution for Nortel digital telephones on a Norstar, BCM, Meridian 1, or CS 1000 system. Telephone conversations are stored as call records on a customer-supplied PC using Algo's Client Call Recorder (CCR) single-user software provided with each unit. Alternatively, Algo's Enterprise Call Recorder (ECR) software is available for multi-user applications.

Algo's recording software allows call records to be easily played back through a PC. Call records may be emailed for quick and easy sharing of telephone conversations to facilitate quality monitoring, training, or distribution of key information. Call records can be easily searched, sorted, retrieved, or moved for quick and efficient archive management.

Voice recording may be activated automatically or manually 'on-demand' by pressing a key on the PC keyboard or on the telephone itself. Manual recording permits conversations to be recorded at any time during the call, with most recent unrecorded calls cached for handy 'post-save' retrieval.

USB connectivity to the PC ensures high quality digital speech and data recording over a single plug and play connection supported by Windows® in WMA or WAV file formats.



### Features

- Automatic or 'on-demand' call recording
- WAV or compressed WMA audio format (e.g. 3MB per hour of conversation)
- Call display information recorded
- Call duration, date, and time
- Call record, move, email, and copy functions
- Task bar flashing indicator when recording
- Call record storage management
- Relay outputs for ring, message waiting, and in-use (off-hook)

### Typical Applications

- Small call centers, customer service
- Financial trading, banking, accounting
- Emergency services
- Legal offices
- Contract negotiation, purchasing, sales
- School administration, reception, counseling
- Human resource departments
- Dispatch centers
- Conference call meetings



## Ordering Information

4102 Digital AuxBox desktop NA (117V 60Hz)

Please contact Algo for ordering information outside of North America

## Specifications

Power supply	Adapter included; 24Vdc 200mA, Class II
Loop limit (from PBX/KSU)	3,000 feet (900m) - Meridian 1 2600 feet (800m) - Norstar, BCM
Bridge tap	10 ft (3m) Recommended maximum (if not series)
Digital loop connection	RJ12 jacks series or bridging
Dry contact outputs	Two provided; 2.5mm jacks; option selectable for any combination of ringing, in use, message waiting, or paging; 50mA 30V maximum
Analog audio output	One provided; 3.5mm audio jack 0dBm or -12dBm nominal 600 ohm
PC Requirements	Windows 98SE, 2000, ME, XP, XP Pro 450 MHz P3, 128 MB RAM USB port, sound card, & CD-ROM (single AuxBox only)
Indicator LEDs	Power/USB, M1/Norstar, ring, Message Waiting, Off-Hook (In-Use), Page, relay 1 active, Relay 2 active
USB	1.1
Cables provided	One 6 ft (1.8m) USB cable; one 6 ft (1.8m) 2.5mm-to-2.5mm relay cord; one 7 ft (2.1m) 6-conductor telephone line cord
Dimensions	Width - 5.75" (14.5 cm) Depth - 6.75" (17.5 cm) Height - 1.5" (4.25 cm)
Compatibility	Norstar / BCM: M7100, M7208, M7310, M7324, T7100, T7208, T7316, T7406 Meridian 1/CS 1000: M2006, M2008, M2216, M2250, M2616, M3901, M3902, M3903, M3904, M3905
Included Software	Algo Client Call Recorder (CCR) Software

## Typical Connection Diagram

