

## Call Recording Software for Nortel IP Softphone 2050

**Algo's CCR2050 Call Recorder provides personal desktop recording for users of Nortel's IP Softphone 2050 Version 2 - and Versions 3.1 to 3.3. (Note Version 3.4 is not supported).**

Like other Algo desktop call recording products, call records can be retrieved for playback and email, commented, searched, and sorted via an easy to use yet powerful software interface. Whether on the road, at home, or in the office, important conversations, conference calls, or business transactions can be recorded for accuracy and verification. Call records are stored directly on the client PC and do not traverse the network, thereby preserving security of Nortel's enterprise class IP Softphone.

Call recording using the IP Softphone 2050 requires installation of Algo's CCR2050 software on the client PC, and setting the option in the 2050 to enable call recording. When the CCR2050 is active, a docking station will match the users skin selected for the 2050, enabling real-time monitoring of the recording application.

For users with analog or digital telephones in the home or office, Algo also offers a variety of products for desktop recording and multi-station small enterprise applications.

For more details on the CCR2050 Call Recorder, including the latest release information, please visit [www.algosolutions.com/2050](http://www.algosolutions.com/2050)

### Ordering Information

SW6050	CCR2050 Software for the Nortel IP Softphone 2050
--------	---

### Web Links / Related Products

Visit the following links for in-depth product information:

CCR2050 Call Recorder	<a href="http://www.algosolutions.com/2050">www.algosolutions.com/2050</a>
-----------------------	--

#### Related Products

4900 USB ATA for Nortel IP Softphone 2050	<a href="http://www.algosolutions.com/4900">www.algosolutions.com/4900</a>
---	--



### Features

- Automatic or Manual recording using hot-key on keyboard
- Call record storage unlimited - or limited by calls, days, or memory allocation
- Preserves Softphone security
- WAV or WMA (compressed) audio format
- Call Recorder window docks with 2050 Softphone window and provides audio wave display
- Add call record comments during, or after, completion of call recording
- Call records can be easily emailed with call record information inserted into email message
- Find call records instantly through Sort, Search, and Advanced Query functions (by date, call duration, comment, or call type fields)
- Call duration timer

### Compatibility

Codec Support	G.711 $\mu$ -Law & G.711 A-Law only
IP Softphone Compatibility	Version 2, and Versions 3.1 to 3.3; Note that Version 3.0 and 3.4 are not supported
Symposium Compatibility	CCR2050 is not currently compatible with Symposium