

**Call Detail Recording from (MDC) Centrex Telephones:
 M5208/5209/5212/5216/5312/5316**

The 5004 Centrex Call Monitor allows you to manage calls more effectively by providing call detail recording information, analog audio output for recording and relay outputs for in-use, message waiting and ring. This application is ideal for lawyers, consultants, customer service agents, call center agents, and emergency response centers to keep track of telecommunications activities or to record calls for quality or security monitoring, or for training.

Call detail information is provided in SL -1 format compatible with most third-party CDR software. Call display information may also be sent to a printer for immediate printout or files may be saved to your PC hard drive.

The analog output for voice recording can be connected to a desktop voice recorder, PC sound card or to a remote multi-channel analog audio recorder.

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| <p>Requirements: 5005 Centrex Call Monitor
 1127 Visual Indicator
 Customer Supplied PC
 ☞ Windows 98SE, ME, 2000, XP
 ☞ Third-Party CDR Software</p> |
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