

Call Recording for Nortel IP Softphone 2050 (Available Q3 2006)

For Nortel IP Softphone 2050

Telecommuters and business travelers using the IP Softphone 2050 (Release 2.0) can record telephone calls to their local PC hard drive using the Algo Client Call Recorder for 2050 Software designed specifically for the IP Softphone 2050.

To record calls, users install the Algo CCR for 2050 Software on the same PC as the IP Softphone 2050, then enable call recording in the 2050.

Key features of the Algo 2050 CCR Software include:

- Automatic or Manual recording using hot-key on keyboard
- Call record storage unlimited - or limited by calls, days, or memory allocation
- WAV or WMA (compressed) audio format
- Call Recorder window docks with 2050 Softphone window and provides audio wave display
- Add call record comments during, or after, completion of call recording
- Call records can be easily emailed with call record information inserted into email message
- Find call records instantly through Sort, Search, and Advanced Query functions (by date, call duration, comment, or call type fields)
- Call duration timer



Requirements

- Nortel IP Softphone 2050
- SW6050 Client Call Recorder for 2050 Software