

## Digital Call Recording to PC for Norstar/BCM/Meridian 1 /CS 1000 Telephones

This Application Note describes digital voice recording for almost any Norstar, BCM, or Meridian 1/CS 1000 digital telephone as listed above.

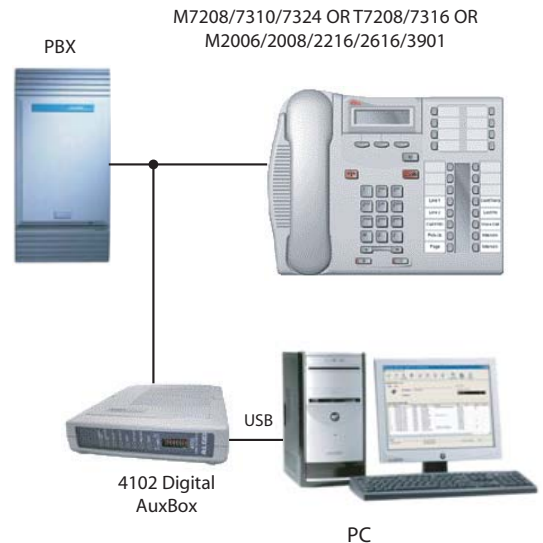
**For Norstar/BCM Telephones: M7100/7208/7310/7324/T7100/7316/7208**  
**Meridian 1 / CS 1000 Telephones: M2006/2008/2216/2616/3901/3902/3903/3904/3905**

### Desktop (Single-User) Call Recording

The 4102 Digital AuxBox is typically installed at the desktop connecting to both the telephone digital wire loop and PC through a USB port. Information retrieved from the digital loop is sent to the PC for voice recording.

Calls can be recorded manually or automatically and call detail such as Caller ID or outbound dialed number, are captured and recorded. For manual recording, calls can be captured in their entirety by pressing the programmed hot-key on the telephone anytime during a call.

Software provided with the 4102 Digital AuxBox allows call records to be played back over PC speakers, or emailed as attachments.



#### Requirements

- 4102 Digital AuxBox with Algo CCR Software
- Customer Supplied PC with Windows 98SE, ME, 2000, or XP and an available USB port

### For multi-station recording:

The 4102 Digital Auxbox is supported by Algo's ECR Enterprise Call Recorder which supports up to 32 telephones on a single PC and provides additional multi-user and supervisor features.

Also, the 4210 ECR Shelf provides an effective alternative for centralized digital recording in an equipment room with dedicated recording to a single PC Server. Each ECR Shelf can support up to 16 digital telephones. Two ECR Shelves can be connected to a single PC Server, where each 4210 ECR Shelf only requires one USB connection to the PC. See [www.algosolutions.com/pdf/AN-0309.pdf](http://www.algosolutions.com/pdf/AN-0309.pdf) for more information on multi-user call recording or visit [www.algosolutions.com/ecr](http://www.algosolutions.com/ecr)